

WHO RUNS ?

Barking & Dagenham



WHO
RUNS?
MY CITY.

More information is available online at
www.whorunslondon.org.uk

Operation Black Vote
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Introduction

The governance of our local authorities and cities has become increasingly complex: where does power lie? Who, at a local level has responsibility for our education, litter collection or indeed representing our views and concerns on the Council?

How can ordinary residents effectively interact with and influence the kaleidoscope of public bodies and institutions that make decisions on a daily basis on our lives?

Central to Operation Black Vote's (OBV) work has been the empowerment of Black and minority ethnic (BME) communities so that they can play a full and positive role in civic society and thereby have greater control over day to day decisions. A key aspect of empowerment is to have an increased understanding of key public decision-making bodies such as the local authority, national health trust, and many others.

Operation Black Vote (OBV) in a unique and ground breaking partnership with the London Empowerment Partnership Targeted Support Programme, managed by the London Civic Forum are bringing you a unique set of materials - this booklet and a website - to unlock the decision making process in your local area: Barking.

Overview



168,900 people
13.13 sq miles
71% registered voters

The London Borough of Barking and Dagenham has a resident population of 168,900 (Office of National Statistics 2008). The borough covers an area of 13.13 square miles.

Major settlement of the area occurred during the period between 1918-39 when much of the housing was built and motor and chemical industries such as the Ford Motor Company plant at Dagenham were established.



One in three people in London describe themselves as Black Minority Ethnic.

Barking and Dagenham is ranked 22nd out of 354 local authorities in England in terms of average deprivation. There are 109 Super Output Areas (SOAs) in Barking and Dagenham, and 13 of those are in the top 10% most deprived.

As of May 2010 71% of the population - 120,725 residents - are registered voters. The Council is Labour run and there are no other political parties represented. Elections were held in May 2010 and take place every four years.

During the course of this booklet we will try to explain how the powers and responsibilities that affect the borough are distributed; how democratic structures work, how these can be accessed; and provide you with other useful information.

Mission Statement

Operation Black Vote (OBV) is the first initiative to focus exclusively on the Black democratic deficit in the UK. We believe that without a strong political voice for African, Asian, Caribbean and other ethnic minorities, the ideal of equality of opportunity regardless of race and colour - will remain a dream.

OBV recognise that building a future Britain in which African, Asian, Caribbean and other minority ethnic communities have a voice is a long term project. There is an entrenched cynicism about politics within the Black community, especially amongst young people, which cannot be addressed easily, or overnight.

In addition, overcoming stereotypical attitudes and institutional racism within the dominant cultural and



Operation Black Vote is a non-party political campaign, supported by a broad coalition of mainly Black organisations.

political establishment will require a new willingness to communicate and cooperate from both Black and White.

OBV has a comprehensive programme that includes political education, participation and representation. Our goal is for a fair, just and inclusive democracy, one that allows our creativity, energy and talent to fulfil it's potential and enhance British society.

OBV is a non-party political campaign, supported by a broad coalition of mainly Black organisations.

Our main objectives are to:

- urge Black people to register to vote
- enable the Black community to claim its place in British democracy
- demonstrate a collective community potential that could significantly influence the outcome in many seats at the General Election
- confront politicians with the reality of what it means to be Black in Britain and force them to address the inequality of opportunity faced by Black people
- encourage them to recognise our unique perspective and positively promote the cultural diversity of British society in the best interests of society as a whole



Local Government in Barking & Dagenham

The London Borough of Barking and Dagenham is one of 32 boroughs in Greater London. Barking and Dagenham Council runs most of the day-to-day services in the borough.

The Council's responsibilities include: social services; many arts and leisure services; street cleaning; roads; and local planning.

Education

Each London Borough acts as the Local Education Authority for its area. Each LEA has certain legal responsibilities and functions which include the provision of suitable education for each child, the improvement of local education, special needs assessment and recruitment of school governors. They also provide services such as educational psychology, school meals, maintenance and out-of-hours facilities. Each LEA is headed by a Councillor with political responsibility for education and learning, and a Chief Education Officer with legal and administrative responsibilities. Each borough has a scrutiny committee which monitors the work of the LEA.

Planning

The boroughs are responsible for dealing with all non-strategic planning applications in their area and applicants have the right to appeal against refusals to the Secretary of State. However, the



Mayor of London must be consulted on planning applications that are considered to be of potential strategic importance to London. He can comment on and support these applications or, if he considers it necessary on strategic planning grounds, he can direct the borough to refuse planning permission. The Mayor is not able to direct approval of applications. If a direction to refuse an application is issued, the Mayor must set out his reasons for the decision and the borough will inform the applicant of these reasons.

Each borough must produce a Unitary Development plan that addresses these issues as well as wider planning points.

Benefits

Although they operate within strict national guidelines from the Department for Work and Pensions, Housing Benefit and Council Tax Benefit are paid for and administered by local authorities.

Health

The Councils have a range of health and social care responsibilities covering

services for older people, mental health, occupational therapy, public and environmental health, often working in partnership with NHS bodies.

The Council has an elected councillor with executive responsibility for health services.

Waste disposal and the environment

In collecting and disposing of waste, they must take into account the Mayor's municipal waste management strategy. They are also responsible for promoting and co-ordinating local environmental initiatives, in partnership with the Mayor and on their own.

The Council's two main offices are based at:

Civic Centre, Rainham Road North
Dagenham, RM10 7BN

Barking Town Hall, 1 Town Square
Barking, IG11 7LU

T 020 8227 5755

Switchboard 020 8215 3000

F 020 8227 5184

E 3000direct@lbbd.gov.uk

www.barking-dagenham.gov.uk



Local Democracy

Barking and Dagenham has 51 councillors all elected for a four year term. Elections were held in May 2010 and take place every four years. These are 'all out' elections, when all the seats in each Council are contested. In addition by-elections may be called in a ward during this four year term, to replace representatives who have resigned or who have died.

Barking and Dagenham is divided into 21 smaller areas called local wards.

These are:

- Abbey
- Alibon
- Becontree
- Chadwell
- Heath
- Eastbrook
- Eastbury
- Gascoigne
- Goresbrook
- Heath
- Longbridge
- Mayesbrook
- Parsloes
- River

- Thames
- Valence
- Village
- Whalebone

Each of these wards elects three councillors.

Understanding which ward you live in, is the first step to contacting your local councillors. If you don't know the ward in which you live, contact the Council and they will help you find out. You can also use their website and fill in the My councillor module on the Council's homepage at:

www.barking-dagenham.gov.uk

What do councillors do?

It is a councillor's role to help individuals in the local area. They make sure that the Council is delivering good services, decide on priority areas that the Council should be working on, sit on committees which make these decisions, as well as perform a scrutiny role.

They hold regular advice 'surgeries' where you can meet with them privately and discuss your specific issues

How do I vote for a Councillor?

If you are over 18, live in Barking and Dagenham and are a British, Commonwealth, or a European Union Citizen, then you are eligible to vote in all elections, local, regional, parliamentary, and European.

The next local elections are due to take place in May 2014.

To be able to vote you must register with the local Council. You can register to vote from the age of 17, although you cannot vote until you are 18. Polling stations are open from 7am until 10pm for all UK elections. You can now take your children with you when you go to vote. If you're unable to get to the polling station you can apply for a postal vote or arrange for someone else to cast your vote for you (a proxy).

Contact

Laurel Brewster

Electoral Services Manager

Civic Centre, Rainham Road North,
Dagenham, RM10 7BN

T 020 8215 3000

F 020 8227 5184

Minicom 020 8227 5755

E 3000direct@lbbd.gov.uk

Opening hours

Monday – Friday (8am – 6pm)

Barking and Dagenham Council's structure

London boroughs are now all run under a cabinet system, in which the Executive is drawn from the majority group or coalition in the full Council, which elects a leader, who then appoints a number of councillors to hold portfolios responsible for individual departments and functions. Other councillors, known as 'back benchers', scrutinise the work of the Executive.

The Executive or Cabinet

The Executive is a group of councillors including the Leader that take most of the decisions on what the Council does. Each member of the Cabinet takes responsibility for a policy portfolio and a department which delivers these policies and the relevant local services.

They are the formal link between councillors and officers in terms of the overall direction in which the Council is working and performance management.

The Executive is the body which gives direction to the Chief Executive and the Corporate Management Team, and holds those employees to account for their performance, and is also responsible for ensuring appropriate links with external partners. The Executive pays particular attention to the effective and appropriate use of the Council's resources (workforce, finances and assets).

For example it is responsible for:

- developing policy, budget and Council Tax proposals for agreement by the Assembly
- making important decisions about the day-to-day work of the Council based on the policies and priorities set by the Assembly
- ensuring the Council works effectively with its partners on behalf of the community



Forward Plan

The Forward Plan is a document that sets out the decisions that the Executive, individual Members and sub-groups of the Executive are expected to take over the next four months, together with key decisions taken by officers.

The plan is published monthly. It is available for inspection, free of charge, at the reception desk at the Civic Centre, Rainham Road North, Dagenham. It is also available on the Moderngov website.

You can view the forward plans at:

www.moderngov.barking-dagenham.gov.uk

The current Executive members are:

- Councillor L A Smith (Chair)
Leader of the Council
- Councillor R Gill (Deputy Chair)
Deputy Leader of the Council and Cabinet Member for Education and Children
- Councillor J L Alexander
Cabinet Member for Crime, Justice and Communities
- Councillor H J Collins
Cabinet Member for Culture and Sport
- Councillor C Geddes
Cabinet Member for Finance, Revenues and Benefits
- Councillor M A McCarthy
Cabinet Member for Regeneration
- Councillor L A Reason
Cabinet Member for Health and Adult Services
- Councillor G M Vincent
Cabinet Member for Environment
- Councillor P T Waker
Cabinet Member for Housing
- Councillor J R White
Cabinet Member for Customer Services and Human Resources



How are Barking and Dagenham Council's services structured?

Each Department of Barking and Dagenham Council is managed by a non-elected Council employee, known as a Director. The most senior employee of the Council is called the Chief Executive, and is currently David Woods. His contact details are:

David Woods

Interim Chief Executive

Civic Centre, Rainham Road North,
Dagenham, RM10 7BN

T 020 8227 2789

F 020 8227 2279

E david.woods@lbbd.gov.uk

Corporate Management Team

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Corporate Director of Adult and Community Services

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T 020 8227 2300

F 020 8227 2241

Minicom 020 8227 2462

E anne.bristow@lbbd.gov.uk

Helen Jenner

Corporate Director of Children's Services

Town Hall, 1 Town Square,
Barking, IG11 7LU

T 020 8227 5800

F 020 8227 3274

E helen.jenner@lbbd.gov.uk

Darren Henaghan

Corporate Director of Customer Services

Roycraft House, 15 Linton Road,
Barking, IG11 8HE

T 020 8227 5700

F 020 8227 5595

E david.woods@lbbd.gov.uk

Tracie Evans

Corporate Director of Finance and Commercial Services

Civic Centre, Rainham Road North,
Dagenham, RM10 7BN

T 020 8227 2932

F 020 8227 2770

E tracie.evans@lbbd.gov.uk

Vacant position

Corporate Director of Resources

Roycraft House, 15 Linton Road,
Barking, IG11 8HE

T 020 8227 2138

F 020 8227 2252

E bill.murphy@lbbd.gov.uk

Scrutiny

Scrutiny committees are made up of 'back bench' councillors and they cover the range of Council functions. They monitor the work of Council departments and carry out investigations into matters of interest. They usually take evidence in writing and in public from members of the Cabinet, officials, residents, interested groups and experts.

Scrutiny committees influence policy, produce reports, monitor budgets and make recommendations to the Council's Executive - the body ultimately responsible for decision-making within the Council.

The Council has five Scrutiny Select Committees which consist of non-executive councillors.

Each Committee has the power to co-opt expert witnesses and members of the public who can contribute to the work of the Committee.

Members of the Executive may not be members of Scrutiny Committees. The Scrutiny Committees meet on average seven times a year.

The chairs of each committee are appointed in line with the political proportionality of the Council.

You will find meeting dates, agendas and minutes of all the Select Committee's meetings on the Council's website.

Residents of Barking and Dagenham can participate in scrutiny consultations, attend Select Committee meetings, share opinions on the topics under consideration, and suggest future topics for Scrutiny to investigate.

www.barking-dagenham.gov.uk

Barking and Dagenham Mayor

Some London Boroughs have directly elected Mayors with particular powers. Barking and Dagenham is not one of them.

The Mayor is a serving councillor who is elected to the office for one year at the Council's AGM, held annually in May.

Councillor Nirmal Singh Gill is currently the Mayor of Barking and Dagenham.

The Mayor is a civic representative of the Council and has no formal power on decision making. His role is non political.

The Mayor

Councillor Nirmal Singh Gill

c/o The Mayor's Office
Democratic Services
Civic Centre
Rainham Road North
Dagenham RM10 7BN

T 020 8227 2121

F 020 8227 2162

E janet.allen@lbbd.gov.uk

Overview and Scrutiny Team

Civic Centre, Rainham Road North,
Dagenham, RM10 7BN

T 020 8227 5796

E scrutiny@lbbd.gov.uk

How do I make a change to a council-run service

One way to help improve the work of the Council is by making use of its complaints procedure.

Stage 1

Firstly, take up your complaint with the department that provides the service in question. If telephoning, ask to speak to the person you dealt with or their manager, as it is best for everyone if complaints can be sorted out early.

Alternatively you can telephone Barking and Dagenham Direct

Contact

Customer Service Officers

T 020 8215 3011

They aim to resolve your complaint at this stage either on the spot or within five working days.

Stage 2

If you are still not satisfied with the answer you receive, make a formal complaint. You can do this by writing a letter, filling in one of their leaflets which can be dropped into any Council office or library, complete the online complaints form, or telephone one of the complaint coordinators.

If you decide to post it, you don't need a stamp

Contact

London Borough of Barking and Dagenham,
Corporate Complaints and Freedom of Information,
Room 104, Town Hall, Freepost RM341,
1 Town Square, Barking, IG11 7LU

When the complaint is received it will be passed to one of the Complaints Coordinators depending on the ward in which you live. They will they will work with the service areas to ensure that the complaint is formally investigated.

You will be sent an acknowledgement within five working days, the name and telephone extension of the person investigating your complaint and the



date by which you should receive a reply, which should be within 20 working days. If they cannot meet this target you will be sent a progress report.

They will keep a record of your complaint and give you a reference number to quote when making further enquiries.

Stage 3

If you are unhappy with the department's reply, for most matters you can ask the Chief Executive to carry out an independent investigation.

Write to him at

London Borough of Barking and Dagenham,
Freeport RM341, Civic Centre, Rainham Road
North, Dagenham, RM10 7BR

As in stage 2, they will acknowledge your letter within five working days, giving the name and telephone extension of the investigating officer and the date by which you should receive a reply, which should be within 20 working days. If they cannot meet this target you will be sent a progress report.

What else can I do?

If you feel you did not receive a satisfactory response and there has been maladministration causing injustice then you can complain to the Local Government Ombudsman. Their service is free.

Visit www.lgo.org.uk

Alternatively you can complain directly to your MP or councillor (see your representatives section).

Greater London Authority (GLA)

Since 2000 London has had a new system of elected citywide government, comprising a directly elected Mayor and a directly elected Assembly.

Mayor

The Mayor's role as the executive of the strategic authority for London is to promote economic development and wealth creation, social development, and the improvement of the environment. The Mayor also has a number of other duties in relation to culture and tourism, including responsibility for Trafalgar Square and Parliament Square.

The Mayor has a range of specific powers and duties, and a general power to do anything that will promote economic and social development, and environmental improvements, in London. Before using many of his powers the Mayor must consult with Londoners, and in all cases the Mayor must promote equality of opportunity.

The Mayor sets out plans and policies for London covering transport, planning and development, economic development and regeneration, culture, and a range

of environmental issues including biodiversity, ambient noise, waste disposal and air quality.

These individual plans fit together to help deliver the Mayor's policies. Between them, these plans must also contribute to sustainable development and the health of Londoners.

The Mayor sets the annual budget for:

- the Greater London Authority;
- the Metropolitan Police, who provide policing in the capital, under the oversight of the Metropolitan Police Authority
- Transport for London, who provide buses, river services, London Underground, and some light rail services, maintain London's main roads and regulate London's licensed taxi service
- the London Development Agency, which works with business to sustain and improve London's role as a business centre, while increasing economic opportunity for all Londoners

- London Fire Brigade, which responds to fires and promotes fire prevention, under the oversight of London Fire and Emergency Planning Authority

The current Mayor is the Conservative, Boris Johnson.

The Mayor appoints a member of the London Assembly to be Deputy Mayor. The current Deputy Mayor is Richard Barnes – the leader of the Conservative Group.

The Mayor is elected for a fixed term of four years. The next election of Mayor and Assembly will be in May 2012.

London Assembly

The London Assembly comprises 25 members, all elected at the same time as the Mayor. 11 members are elected on a London wide basis and there are 14 constituency members each representing an area of London.

The Assembly examines the Mayors activities and questions him about his decisions. The Assembly is also able to investigate other issues of importance to Londoners, publish its findings and recommendations, and make proposals to the Mayor. The Assembly conducts much of its business through formal public meetings and investigative committees.

The London Assembly's scrutiny committees consult with government, a wide range of public and private sector organisations and members of the public.

John Biggs is the current London Assembly member representing the constituency of City and East for Labour containing the boroughs of, Barking & Dagenham, Newham, Tower Hamlets, City of London

His GLA responsibilities are:

- Chair of Budget Committee and Budget Monitoring Committee
- Member of the Business Management and Appointments Committee
- Member of the Economic Development, Culture, Sport and Tourism Committee
- Deputy Chair Labour Group
- Labour Group Whip
- Member of the Metropolitan Police Authority

He was re-elected in May 2008.

Contact him at:

GLA, City Hall, The Queen's Walk
London SE1 2AA

T 020 7983 4350

E john.biggs@london.gov.uk

Your representatives

Parliament

Barking and Dagenham are represented in Parliament by two MPs.

These currently are:

Barking

Margaret Hodge MP *Labour*

House of Commons, Westminster,
London, SW1A 0AA

T 020 8594 1333 (Constituency Office)

T 020 7219 3000 (House of Commons)

E haywoodmw@parliament.uk

www.margaret-hodge.co.uk

Dagenham

Jon Cruddas *Labour*

House of Commons, Westminster,
London, SW1A 0AA

T 020 8984 7854 (Constituency Office)

T 020 7219 3000 (House of Commons)

E cruddasj@parliament.uk

www.action.joncruddas.org.uk

What work does our local MP do for us?

MPs represent the interests of their constituents in Parliament by:

- taking part in the scrutiny and passage of new legislation
- taking part in debates
- holding the Government to account by asking questions of Ministers
- being members of committees which monitor government departments
- handling constituency case work about the delivery of public services by central government, for example immigration applications, welfare benefits decisions, and NHS services

Most MPs hold regular surgeries in their constituency - you can find details of when and where these will be held, in your local library or on your MP's website.

All MPs can also be contacted by writing to them at the:

Contact

House of Commons

London

SW1A 0AA

T 020 7219 3000

Constituents also have the right to 'lobby' their MP in person at the House of Commons if he or she is present.



The Councillors

These are **your** representatives

Member Address:

c/o Members Room
Civic Centre
Dagenham
Essex RM10 7BN

Abbey Ward

Councillor L Bhatt

Labour

T 020 8227 2116

M 07947 331066

E laila.butt@lbbd.gov.uk

Councillor M Hussain

Labour

T 020 8227 2116

E manzoor.hussain@lbbd.gov.uk

Councillor T Saeed

Labour

T 020 8227 2116

E tariq.saeed@lbbd.gov.uk

Alibon Ward

Councillor S Alasia

Labour

T 020 8227 2116

M 07534 028047

E sanchia.alasia@lbbd.gov.uk

Councillor J Davis

Labour

T 020 8227 2116

M 07990 831746

E john.davis@lbbd.gov.uk

Councillor D Rodwell

Labour

T 020 8227 2116

E darren.rodwell@lbbd.gov.uk

Becontree Ward

Councillor E Carpenter

Labour

T 020 8227 2116

E evelyn.carpenter@lbbd.gov.uk

Councillor R Douglas

Labour

T 020 8227 2116

E rob.Douglas@lbbd.gov.uk

Councillor J Ogungbose

Labour

T 020 8227 2116

E james.ogungbose@lbbd.gov.uk

Councillor H S Rai

Labour

T 020 8227 2116

E hardialsingh.raai@lbbd.gov.uk

Chadwell Heath Ward

Councillor M McKenzie MBE

Labour

T 020 8227 2116

Councillor S Tarry

Labour

T 020 8227 2116

M 07971 819830

E sam.tarry@lbbd.gov.uk

Councillor J Wade

Labour

T 020 8227 2116

E jeff.wade@lbbd.gov.uk

Gascoigne Ward

Councillor S Ashraf

Labour

T 020 8227 2116

M 07507 745031

E saima.ashraf@lbbd.gov.uk

Councillor A Aziz

Labour

T 020 8227 2116

E abdul.aziz@lbbd.gov.uk

Councillor D Twomey

Labour

T 020 8227 2116

E domonic.twomey@lbbd.gov.uk

Eastbrook Ward

Councillor P Burgon

Labour

T 020 8227 2116

M 07963 783310

E pam.burgon@lbbd.gov.uk

Councillor M McCarthy

Labour

T 020 8227 2116

E mick.mccarthy@lbbd.gov.uk

Councillor AK Ramsay

Labour

T 020 8227 2116

E tony.ramsay@lbbd.gov.uk

Goresbrook Ward

Councillor J Clee

Labour

T 020 8227 2116

E jim.clee@lbbd.gov.uk

Councillor G Letchford

Labour

T 020 8227 2116

E graham.letchford@lbbd.gov.uk

Eastbury

Councillor JL Alexander

Labour

T 020 8227 2116

E jeanette.alexander@lbbd.gov.uk

Councillor JE McDermott

Labour

T 020 8227 2116

E james.mcdermott@lbbd.gov.uk

Heath Ward

Councillor D S Miles

Labour

T 020 8227 2116

E dave.miles@lbbd.gov.uk

Councillor L A Reason

Labour

T 020 8227 2116

E linda.reason@lbbd.gov.uk

Councillor G Vincent

Labour

T 020 8227 2116

E gerald.vincent@lbbd.gov.uk

Councillor E Kangethe

Labour

T 020 8227 2116

E elizabeth.kangethe@lbbd.gov.uk

Longbridge Ward

Councillor L Rice

Labour

T 020 8227 2116

E lynda.rice@lbbd.gov.uk

Councillor R Gill

Labour

T 020 8227 2116

M 07971 988651

E rocky.gill@lbbd.gov.uk

Councillor N S S Gill

Labour

T 020 8227 2116

M 07854 822636

E nirmal.ill@lbbd.gov.uk

Mayesbrook Ward

Councillor D Hunt

Labour

T 020 8227 2116

E dee.hunt@lbbd.gov.uk

Councillor G Barratt

Labour

T 020 8227 2116

E george.barratt@lbbd.gov.uk

Councillor R Baldwin

Labour

T 020 8227 2116

M 07506 686490

E ralph.baldwin@lbbd.gov.uk

Parsloes Ward

Councillor H J Collins

Labour

T 020 8227 2116

E herbert.collins@lbbd.gov.uk

River Ward

Councillor I S Jamu

Labour

T 020 8227 2116

E indersingh.jamu@lbbd.gov.uk

Councillor E Keller

Labour

T 020 8227 2116

E eileen.keller2@lbbd.gov.uk

Councillor L A Smith

Labour

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Thames Ward

Councillor J Channer

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Councillor B Poulton

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Valence Ward

Councillor E Obasohan

Labour

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Councillor A Salam

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Councillor M M Worby

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Village Ward

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Councillor L R Waker

Labour

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Councillor P T Waker

Labour

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Whalebone Ward

Councillor A S Jamu

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T 020 8227 2116

E amardeep.jamu@lbbd.gov.uk

Councillor T Perry

Labour

T 020 8227 2116

Councillor J White

Labour

T 020 8227 2116

M 07534 028047

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More information is available online at
www.whorunslondon.org.uk

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