



More information is available online at www.whorunslondon.org.uk

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Introduction

The governance of our local authorities and cities has become increasingly complex: where does power lie? Who, at a local level has responsibility for our education, litter collection or indeed representing our views and concerns on the Council?



How can ordinary residents effectively interact with and influence the kaleidoscope of public bodies and institutions that make decisions on a daily basis on our lives?

Central to Operation Black Vote's (OBV) work has been the empowerment of Black and minority ethnic (BME) communities so that they can play a full and positive role in civic society and thereby have greater control over day to day decisions. A key aspect of empowerment is to have an increased understanding of key public decision-making bodies such as the local authority, national health trust, and many others.

Operation Black Vote (OBV) in a unique and ground breaking partnership with the London Empowerment Partnership Targeted Support Programme, managed by the London Civic Forum are bringing you a unique set of materials - this booklet and a website - to unlock the decision making process in your local area: Barnet.

Overview

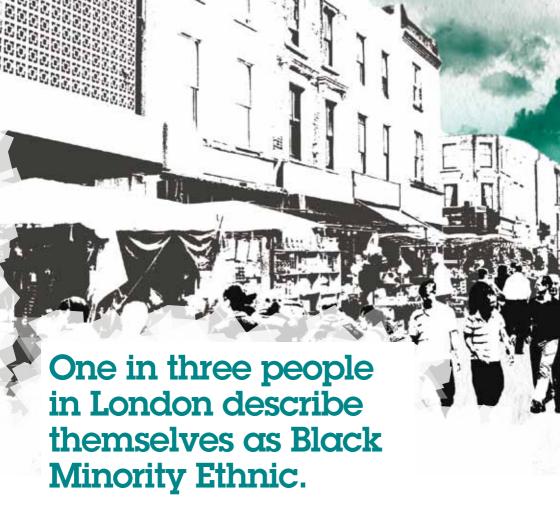


331,522 people 33.5 sq miles 71% registered voters

The London Borough of Barnet was formed in 1965 under the London Government Act. The Borough covers 33.5 square miles and has a population of 331,522 (Office of National Statistics 2008). This is the second largest population of the 33 London boroughs.

Barnet's population has risen at a steady rate and is likely to rise even faster over the next decade. Barnet has the largest Chinese population of any London borough, and ranks 5th by percentage of Chinese people. The borough has the highest percentage (14.8%) of Jewish residents of any local government area in the United Kingdom.

In 2009, the authority started to introduce a new model of local government delivery in the borough, called 'Future Shape'. The first stages of 'Future Shape' were agreed by the Council's Cabinet in July 2009. The scheme has been dubbed "easyCouncil" because of its similarity to EasyJet's business model.



Barnet is ranked 128 out of 354 local authorities in England in terms of average deprivation. (Where 1 is most deprived). There are 210 Super Output Areas (SOAs) in Barnet, and 6 of those are in the top 10% most deprived.

As of May 2010 it had 233,839 registered voters. The Council is Conservative run and the official opposition is Labour. Elections were held in May 2010 and take place every four years.

During the course of this booklet we will try to explain how the powers and responsibilities that affect the borough are distributed; how democratic structures work and can be accessed; and provide you with other useful information.

Mission Statement

Operation Black
Vote (OBV) is the first
initiative to focus
exclusively on the
Black democratic
deficit in the UK. We
believe that without a
strong political voice
for African, Asian,
Caribbean and other
ethnic minorities, the
ideal of equality of
opportunity regardless
of race and colour - will
remain a dream.

OBV recognise that building a future Britain in which African, Asian, Caribbean and other minority ethnic communities have a voice is a long term project. There is an entrenched cynicism about politics within the Black community, especially amongst young people, which cannot be addressed easily, or overnight.

In addition, overcoming stereotypical attitudes and institutional racism



Operation Black Vote is a non-party political campaign, supported by a broad coalition of mainly Black organisations.

within the dominant cultural and political establishment will require a new willingness to communicate and cooperate from both Black and White.

OBV has a comprehensive programme that includes political education, participation and representation. Our goal is for a fair, just and inclusive democracy, one that allows our creativity, energy and talent to fulfil it's potential and enhance British society.

OBV is a non-party political campaign, supported by a broad coalition of mainly Black organisations.

Our main objectives are to:

- urge Black people to register to vote
- enable the Black community to claim its place in British democracy
- demonstrate a collective community potential that could significantly influence the outcome in many seats at the General Election
- confront politicians with the reality of what it means to be Black in Britain and force them to address the inequality of opportunity faced by Black people



Local Government in Barnet

The London Borough of Barnet is one of 32 boroughs in Greater London. Barnet Council runs most of the day-to-day services in the borough.

The Council's responsibilities include: social services; many arts and leisure services; street cleaning; roads; and local planning.

Education

Each London Borough acts as the Local Education Authority for its area. Each LEA has certain legal responsibilities and functions which include the provision of suitable education for each child, the improvement of local education, special needs assessment and recruitment of school governors. They also provide services such as educational psychology. school meals, maintenance and out-ofhours facilities. Each LEA is headed by a Councillor with political responsibility for education and learning, and a Chief Education Officer with legal and administrative responsibilities. Each borough has a scrutiny committee which monitors the work of the LEA.

Planning

The boroughs are responsible for dealing with all non-strategic planning applications in their area and applicants have the right to appeal against refusals to the Secretary of State. However, the



Mayor of London must be consulted on planning applications that are considered to be of potential strategic importance to London. He can comment on and support these applications or, if he considers it necessary on strategic planning grounds, he can direct the borough to refuse planning permission. The Mayor is not able to direct approval of applications. If a direction to refuse an application is issued, the Mayor must set out his reasons for the decision and the borough will inform the applicant of these reasons.

Each borough must produce a Unitary Development plan that addresses these issues as well as wider planning points.

Benefits

Although they operate within strict national guidelines from the Department for Work and Pensions, Housing Benefit and Council Tax Benefit are paid for and administered by local authorities.

Health

The Councils have a range of health and social care responsibilities covering services for older people, mental health, occupational therapy, public and environmental health, often working in partnership with NHS bodies. The Council has an elected Councillor with executive responsibility for health services.

Waste disposal and the environment

In collecting and disposing of waste, they must take into account the Mayor's municipal waste management strategy. They are also responsible for promoting and co-ordinating local environmental initiatives, in partnership with the Mayor and on their own.

Contact the Council

North London Business Park (NLBP), Oakleigh Rd South, London, N11 1NP

T 020 8359 2000

www.barnet.gov.uk



Local Democracy

Barnet has 63 councillors all elected for a four year term. Elections were held in May 2010 and take place every four years. These are 'all out' elections, when all the seats in each Council are contested. In addition by-elections may be called in a ward during this 4 year term, to replace representatives who have resigned or who have died.

Barnet is divided into 21 smaller areas called local wards.

These are:

- Brunswick Park
- Burnt Oak
- Childs Hill
- Colindale
- Coppetts
- East Finchley
- East Barnet
- Edgware
- Finchley Church End
- Garden Suburb
- Golders Green
- Hale: Hendon
- High Barnet
- Mill Hill
- Oakleigh

- Totteridge
- Underhill
- West Finchley
- West Hendon
- Woodhouse

Each of these wards elects three councillors

Understanding which ward you live in, is the first step to contacting your local councillors. If you don't know the ward in which you live, contact the Council and they will help you find out. You can also use their website and fill in the My councillor module on the Council's homepage at:

www.barnet.gov.uk

What do councillors do?

It is a councillor's role to help individuals in the local area. They make sure that the Council is delivering good services, decide on priority areas that the Council should be working on, sit on committees which make these decisions, as well as perform a scrutiny role.

They hold regular advice 'surgeries where you can meet with them privately and discuss your specific issues

How do I vote for a councillor?

If you are over 18, live in Barnet and are a British, Commonwealth, or a European Union Citizen, then you are eligible to vote in all elections, local, regional, parliamentary, and European.

The next local elections are due to take place in May 2014.

To be able to vote you must register with the local Council. You can register to vote from the age of 17, although you cannot vote until you are 18. Polling stations are open from 7am until 10pm for all UK elections. You can now take your children with you when you go to vote. If you're unable to get to the polling station you can apply for a postal vote or arrange for someone else to cast your vote for you (a proxy).

Contact

North London Business Park (NLBP), Oakleigh Rd South, London, N11 1NP

T 020 8359 5577

www.barnet.gov.uk

Opening hours

Monday-Friday (8:30am-5:30pm)

Barnet Council's structure

London boroughs are now all run under a cabinet system, in which the Executive is drawn from the majority group or coalition in the full Council, which elects a leader, who then appoints a number of councillors to hold portfolios responsible for individual departments and functions. Other councillors, known as 'back benchers', scrutinise the work of the Executive.

The Executive or Cabinet

The Executive is a group of councilors including the Leader that take most of the decisions on what the Council does. Each member of the Cabinet takes responsibility for a policy portfolio and a department which delivers these policies and the relevant local services.

They are the formal link between councillors and officers in terms of the overall direction in which the Council is working and performance management.

The Executive is the body which gives direction to the Chief Executive and the Corporate Management Team, and holds those employees to account for their performance, and is also responsible for ensuring appropriate links with external partners. The Executive pays particular attention to the effective and appropriate use of the Council's resources (workforce, finances and assets).

For example it is responsible for:

- developing policy, budget and Council Tax proposals for agreement by the Assembly
- making important decisions about the day-to-day work of the Council based on the policies and priorities set by the Assembly
- ensuring the Council works effectively with its partners on behalf of the community

Details of meetings of the cabinet can be found here:

www. committeepapers.barnet.gov.uk

Forward Plan

The Forward Plan is a document that sets out the decisions that the Executive, individual Members and subgroups of the Executive are expected to take over the next four months, together with key decisions taken by officers.

You can view the forward plans at:

www. committeepapers.barnet.gov.uk

Nick Musgrove

Democratic Services

T 020 8359 2024

E nick.musgrove@barnet.gov.uk

The current Executive members are:

- Cllr Lynne Hillan
 Leader and Chair
- Cllr Melvin Cohen LLB
 Cabinet Member for Governance
 and Civic Affairs
- Cllr Brian Coleman AM, FRSA
 Cabinet Member for Environment
- Cllr Richard Cornelius
 Cabinet Member for Housing,
 Planning and Regeneration
- Cllr Andrew Harper
 Deputy Leader of the Council and Cabinet Member for Education,
 Children and Families
- Cllr Helena Hart
 Cabinet Member for Public Health
- Cllr Sachin Rajput BA(Hons),
 PgDLaw
 Cabinet Member for Adults
- Cllr Robert Rams
 Cabinet Member for Community
 Safety and Cohesion
- Cllr Daniel Thomas BA(Hons)
 Cabinet Member for Resources
 and Performance

How are Barnet's Council's services structured?

Each Department of Barnet Council is managed by a non-elected Council employee, known as a Director. The most senior employee of the Council is called the Chief Executive, and is currently Nick Walkley. His contact details are:

Nick Walkley

North London Business Park (NLBP), Oakleigh Rd South, London, N11 1NP

T 020 8359 7001

E nick.walkley@barnet.gov.uk



Corporate Management Team

Andrew Travers

Acting Deputy Chief Executive

E andrew.travers@barnet.gov.uk

Zina Etheridge

Assistant Chief Executive

E zina.etheridge@barnet.gov.uk

Craig Cooper

Commercial Director

E craig.cooper@barnet.gov.uk

Rod Matthews

Director of Corporate Services

E rod.matthews@barnet.gov.uk

Pam Wharfe

Acting Director of Environment and Operations

E Dorne.kanareck@barnet.gov.uk

Stewart Murrary

Director of Planning, Housing and Regeneration

E stewart.murray@barnet.gov.uk

Robert McCulloch-Graham

Director of Children's Service

E robert.mcculloch-graham@barnet.gov.uk

Kate Kennally

Adult Social Services

E kate.kennally@barnet.gov.uk

Jeff Lustig

Director of Corporate Governance

E jeff.lustig@barnet.gov.uk

Irene Findlay

Director of Health Intergration

E irene.findlay@barnet.gov.uk

Scrutiny

Scrutiny committees are made up of 'back bench' councillors and they cover the range of Council functions. They monitor the work of Council departments and carry out investigations into matters of interest. They usually take evidence in writing and in public from members of the Cabinet, officials, residents, interested groups and experts.

Scrutiny committees influence policy, produce reports, monitor budgets and make recommendations to the Council's Executive - the body ultimately responsible for decision-making within the Council.

The Council has six Scrutiny Select Committees which consist of nonexecutive councillors.

Each Committee has the power to coopt expert witnesses and members of the public who can contribute to the work of the Committee.

Members of the Executive may not be members of Scrutiny Committees. The scrutiny committees meet on average seven times a year.

The chairs of each committee are appointed in line with the political proportionality of the Council.

Scrutiny and Community Engagement Team

T 020 8359 2042

E jeremy.williams@barnet.gov.uk

Barnet Mayor

Some London Boroughs have directly elected Mayors with particular powers. Barnet is not one of them.

The Mayor is a serving councillor who is elected to the office for one year at the Council's AGM, held annually in May.

Councillor Anthony Finn is currently the Mayor of Barnet.

The Mayor is a civic representative of the Council and has no formal power on decision making. His role is non political.

The Mayor

Councillor Anthony Finn

c/o Mayor's Office, Building 2 North London Business Park, Oakleigh Road South London N11 1NP

E mayor@barnet.gov.uk F 020 8359 2680 T 020 8359 2652

How do I make a change to a Council-run service

One way to help improve the work of the Council is by making use of its complaints procedure.

Stage 1

If you have a complaint in the first instance, you should contact the person or service area that you have been dealing with. They are the people best-placed to deal with your complaint promptly.

If you are not sure who to talk to use one the following ways to contact the Council:

If the issues are not so straightforward it may take longer to fully investigate them but they will keep you informed of progress.

'Street-based' service (e.g. refuse collection, street cleaning) If the issue you want to raise is about a 'street-based' service, such as refuse collection or street cleaning, then:

Contact

T 020 8359 2000 E first.contact@barnet.gov.uk Text (SMS) 07781473279

www.barnet.gov.uk

Your complaint will be put through to the correct person or service area. If possible, they will deal with the matter you raise immediately. If this is not possible, the aim is to respond within ten working days.

Customer Care Unit

T 020 8359 4600 E first.contact@barnet.gov.uk Text (SMS) 077 8147 3279

They will do their best to deal with your enquiry/complaint immediately and if they are not able to, will pass it on straight away to the service responsible.

If I am not satisfied with the investigation, what can I do next?



Stage 2

If you are still not satisfied with the response you have been given, you can contact the department's Head of Service.

- Say clearly why you are still not satisfied. The Head of Service will send you an acknowledgement within two working days
- The Head of service will consider your complaint again. They will normally send you a full written reply within ten working days
- In some cases where complaints are complicated it may take longer. They will tell you if this is the case

What happens if I am still not satisfied with the investigation?

Stage 3

The Council expects to deal with issues that are of concern and to put things right if they have gone wrong. If you are still not satisfied with the explanations you receive you can ask the Chief Executive to investigate your complaint.

Chief Executive liaises with the Head of Service in investigating these complaints and aims to reply within ten working days.

This is the final stage of the complaints procedure.

What else can I do?

If you feel you did not receive a satisfactory response and there has been maladministration causing injustice then you can complain to the Local Government Ombudsman. Their service is free.

Visit www.lgo.org.uk

Alternatively you can complain directly to your MP or councillor (see your representatives section).

Greater London Authority (GLA)

Since 2000 London has had a new system of elected citywide government, comprising a directly elected Mayor and a directly elected Assembly.

Mayor

The Mayor's role as the executive of the strategic authority for London is to promote economic development and wealth creation, social development, and the improvement of the environment. The Mayor also has a number of other duties in relation to culture and tourism, including responsibility for Trafalgar Square and Parliament Square.

The Mayor has a range of specific powers and duties, and a general power to do anything that will promote economic and social development, and environmental improvements, in London. Before using many of his powers the Mayor must consult with Londoners, and in all cases the Mayor must promote equality of opportunity.

The Mayor sets out plans and policies for London covering transport, planning and development, economic development and regeneration, culture, and a range of environmental issues including biodiversity, ambient noise, waste disposal and air quality. These individual plans fit together to help deliver the Mayor's policies. Between them, these plans must also contribute to sustainable development and the health of Londoners.

The Mayor sets the annual budget for:

- the Greater London Authority;
- the Metropolitan Police, who provide policing in the capital, under the oversight of the Metropolitan Police Authority
- Transport for London, who provide buses, river services, London Underground, and some light rail services, maintain London's main roads and regulate London's licensed taxi service
- the London Development Agency, which works with business to sustain and improve London's role as a business centre, while increasing economic opportunity for all Londoners

 London Fire Brigade, which responds to fires and promotes fire prevention, under the oversight of London Fire and Emergency Planning Authority

The current Mayor is the Conservative, Boris Johnson

The Mayor appoints a member of the London Assembly to be Deputy Mayor. The current Deputy Mayor is Richard Barnes – the leader of the Conservative Group.

The Mayor is elected for a fixed term of four years. The next election of Mayor and Assembly will be in May 2012..

Contact

The Office of the London Mayor, City Hall The Queen's Walk, London SE1 2AA

T 020 7983 4000

E mayor@london.gov.uk

www.london.gov.uk/

London Assembly

The London Assembly comprises 25 members, all elected at the same time as the Mayor. 11 members are elected on a London wide basis and there are 14 constituency members each representing an area of London.

The Assembly examines the Mayor's activities and questions him about his decisions. The Assembly is also able to investigate other issues of importance to Londoners, publish its finding and recommendations, and make proposals to the Mayor. The Assembly conducts much of its business through formal

public meetings and investigative committees.

The London Assembly's scrutiny committees consult with government, a wide range of public and private sector organisations and members of the public

Brian Coleman is the current London Assembly member representing the constituency of Barnet and Camden for the Conservatives.

His GLA responsibilities are:

- Member of the Business
 Management and Administration
 Committee
- Member of the Confirmation Hearings Committee
- Chairman of the London Fire and Emergency Planning Authority (LFEPA)

He was re-elected in May 2008

Contact him at:

GLA, City Hall, The Queen's Walk London SE1 2AA

T 020 7983 4366

E brian.coleman@london.gov.uk

Your representatives

Parliament

Barnet is represented in Parliament by three Members of Parliament (MPs).

These currently are:

Chipping Barnet

Theresa Villiers MP Conservative

House of Commons, Westminster, London, SW1A 0AA

T 020 8449 7345

www.theresavilliers.com

Finchley and Golders Green

Mike Freer MP Conservative

House of Commons, Westminster, London, SW1A OAA

T 0207 219 7071

Constituency office

T 0208 445 4292

E mike.freer.mp@parliament.uk

www.finchleyconservatives.com

Hendon

Matthew James Offord MP Conservative

House of Commons, Westminster, London SW1A 0AA

T 020 8445 4292

E matthew4hendon@btinternet.com

www.hendonconservatives.org

What work does our local MP do for us?

MPs represent the interests of their constituents in Parliament by:

- taking part in the scrutiny and passage of new legislation
- taking part in debates
- holding the Government to account by asking questions of Ministers
- being members of committees which monitor government departments
- handling constituency case work about the delivery of public services by central government, for example immigration applications, welfare benefits decisions, and NHS services

Most MPs hold regular surgeries in their constituency - you can find details of when and where these will be held, in your local library or on your MP's website.

All MPs can also be contacted by writing to them at the:

Contact

House of Commons London SW1A 0AA

T 020 7219 3000

Constituents also have the right to 'lobby' their MP in person at the House of Commons if he or she is present.



The Councillors

These are **your** representatives

Member Address:

Hendon Town Hall The Burroughs Hendon London NW4 4BG

Brunswick Park

Councillor Lynne Hillan

Conservative

T 020 8359

E leader@barnet.gov.uk

Councillor Lis Rutter

Conservative

T 020 8445 3829

E cllr.l.rutter@barnet.gov.uk

Councillor Andreas Tambourides

Conservative

T 020 8368 5417

E cllr.a.tambourides@barnet.gov.uk

Burnt Oak Ward

Councillor Alex Brodkin

Labour

E cllr.a.brodkin@barnet.gov.uk

Councillor Claire Farrier

Labour

T 020 8959 7908

E cllr.c.farrier@barnet.gov.uk

Councillor Charlie O'Macauley

Labour

M 07796 284110

E cllr.c.omacauley@barnet.gov.uk

Childs Hill Ward

Councillor Susette Palmer

Liberat Democrat

T 020 8455 5140

E cllr.s.palmer@barnet.gov.uk

Councillor Jack Cohen

Liberal Democrat

T 020 8446 7940

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Councillor Monroe Palmer

Libral Democrat

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Colindale

Councillor Geoffrey Johnson

Labour

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E cllr.g.johnon@barnet.gov.uk

Councillor Gill Sargeant

Labour

T 020 8455 1070

E cllr.g.sargeant@barnet.gov.uk

Councillor Zakia Zubairi

Labour

M 07957 353 1635

E cllr.z.zubairi@barnet.gov.uk

Coppetts Ward

Councillor Barry Rawlings

Labour

T 020 8455 6416

E cllr.b.rawlings@barnet.gov.uk

Councillor Kate Sailinger

Conservative

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E cllr.c.salinger@barnet.gov.uk

Councillor Pauline Coakley Webb

Labour

E cllr.p.coakleywebb@barnet.gov.uk

East Finchley Ward

Councillor Alison Moore

Party: Labour

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E cllr.a.moore@barnet.gov.uk

Councillor Colin Rogers

Labour

T 020 8346 9887

E cllr.c.rogers@barnet.gov.uk

Councillor Andrew McNeil

Labour

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E cllr.a.mcneil@barnet.gov.uk

East Barnet Ward

Councillor Barry Evangeli

Conservative

E cllr.b.evangeli@barnet.gov.uk

Councillor Robert Rams

Conservative

T 020 8446 7291

E cllr.r.rams@barnet.gov.uk

Councillor Joanna Tambourides

Conservative

T 020 8361 9154

E cllr.j.tambourides@barnet.gov.uk

Edgware Ward

Councillor Helena Hart

Conservative

T 020 8371 0658

E cllr.h.hart@barnet.gov.uk

Councillor Darrel Yawitch

Conservative

M 07954 357992

E cllr.d.yawitch@barnet.gov.uk

Councillor Joan Scannell

Conservative

T 020 8959 5921

E cllr.j.scannell@barnet.gov.uk

Finchley Church End Ward

Councillor Graham Old

Conservative

E cllr.g.old@barnet.gov.uk

Councillor Eva Greenspan

Conservative

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E cllr.e.greenspan@barnet.gov.uk

Councillor Daniel Thomas

Conservative

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E cllr.d.thomas@barnet.gov.uk

Garden Suburb

Councillor Daniel Seal

Conservative

E cllr.d.seal@barnet.gov.uk

Councillor John Marshall

Conservative

T 020 8445 2597

E cllr.j.marshall@barnet.gov.uk

Councillor Andrew Harper

Conservative

T 020 8201 9527

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Golders Green

Councillor Melvin Cohen LLB

Conservative

T 020 8209 0166

E cllr.m.cohen@barnet.gov.uk

Councillor Dean Cohen

Conservative

M 07887 778509

E cllr.d.cohen@barnet.gov.uk

Councillor Reuben Thompstone

Conservative

T 020 8445 3236

E cllr.r.thompstone@barnet.gov.uk

Hale Ward

Councillor Tom Davey

Conservative

E cllr.t.davey@barnet.gov.uk

Councillor Brian Gordon LLB

Conservative

T 020 8931 5062 / 020 8381 3339

M 07931 300679

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Councillor Hugh Rayner Conservative

T 020 8958 3364

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Hendon Ward

Councillor Maureen Braun

Conservative

T 020 8906 0447

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Councillor Anthony Finn Conservative

T 020 8202 9689

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Councillor Mark Shooter

Conservative

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High Barnet Ward

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Conservative

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Councillor Wendy Prentice

Conservative

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Councillor David Longstaff

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Oakleigh Ward

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Councillor Stephen Sowerby

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Totteridge

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Councillor Alison Cornelius

Conservative

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Councillor Richard Cornelius

Conservative

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Underhill Ward

Councillor Rowan Turner

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M 07798 631109

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Councillor Anita Campbell

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West Finchley Ward

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Councillor Kathy McGuirk

Labour

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Councillor Jim Tierney

Labour

M 07904 065 544

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West Hendon Ward

Councillor Julie Johnson

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E cllr.j.johnson@barnet.gov.uk

Councillor Agnes Slocombe

Labour

E cllr.a.slocombe@barnet.gov.uk

Councillor Ansuya Sodha

Labour

E cllr.a.sodha@barnet.gov.uk

Woodhouse Ward

Councillor Anne Hutton

Labour

M 07960 926049

E cllr.a.hutton@barnet.gov.uk

Councillor Geoff Cooke

Labour

E cllr.g.cooke@barnet.gov.uk

Councillor Alan Schneiderman

Labour

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